



## Procedures for Addressing Allegations of Complaints for Cross - Ice Violations

### Complaint Process:

- BC Hockey receives written notification of Minor Hockey Association(MHA)/Teams in non-compliance of the cross-ice mandate.
- Written notification is reviewed by the District Operations Committee Member in the area who will conduct an investigation with support of the District Cross Ice/IP Lead(s) and Branch staff.

### Investigation Process:

- District Operations Committee Member contacts the Minor Hockey Association President.
- Investigation letter includes relevant details from the complaint as well as notice of practice/game observation facilitated by District Cross Ice/IP Lead.
- District Cross Ice/IP Lead coordinates visit (practice/game) with team in violation and sends follow up report to District Operations Committee Member and BC Hockey Chief Executive Officer.
- Upon review of the above noted report the following sanctions may be imposed:
  - Violation 1: Investigation/written warning
  - Violation 2: \$500 dollar fine to MHA.
  - Violation 3: Elimination of all tournament sanctions for MHA for the current season.
  - Violation 4: Prevention of MHA participation in any BC Hockey sanctioned event/tournament.
  - Violation 5: Elimination of playoff eligibility for entire Minor Hockey Association.

### Sanctions for Violations to the Cross-Ice Mandate:

Violation	Details	Action
1	Investigation/Written Warning letter sent to MHA President, with copy to District IP/Cross Ice Lead. Site visit facilitated by District IP/Cross Ice Lead and report sent (outlined above)	Sent by District Operations Committee Member
2	\$500 fine issued to Minor Hockey Association	CEO applies sanction and reports to the Board.
3	Elimination of all tournament sanctions	CEO applies sanction and reports to the Board.
4	Prevention of MHA participation in any BC Hockey sanctioned event	CEO applies sanction and reports to the Board.
5	Elimination of playoff eligibility for entire Minor Hockey Association	CEO applies sanction and reports to the Board