REGISTRATION REFUND POLICY

Refund requests must be submitted via the refund request form available on our registration web page @ <u>www.langleyminorhockey.ca</u>.

Any refund cheques will be mailed to the home address as indicated in the players Hockey Canada Registry, the new address submitted on the Refund Request Form, or refunded to the credit card that the initial payment was processed with. If paid by e-transfer, the refund will be provided by cheque.

LMHA will refund 100% of the registration fee for a U15, U18 or U21 player who was <u>properly</u> <u>registered</u> with LMHA but makes the final roster of a Major, Minor or Junior team. In order to receive a refund under this provision, the request must be via the Refund Request Form, supported by appropriate evidence (e.g., letter from team). Please note, "A" evaluation fees are non-refundable once the evaluations have commenced.

A refund will not be processed or provided for any player who is currently expelled and/or suspended from playing hockey.

"A" (REP) EVALUATION FEE REFUNDS

The "A" evaluation fee is non-refundable.

PLAYER REGISTRATION FEE REFUNDS

- 100% refund, less a \$50 admin fee, for players participating in REP evaluations, withdrawing on or before September 1st.
- 100% refund, less a \$50 admin fee, for "C" players withdrawing on or before September 20th.
- 75% refund for players withdrawing on or before October 1st.
- 50% refund for players withdrawing on or before November 1st.
- No refund for players withdrawing after November 1st.

The applicable refund is based solely on the date that the <u>Refund Request Form</u> is submitted, not the number of ice times a player has had.

- There will be NO refunds issued *after* November 1st unless approved by the LMHA Board of Directors. Special consideration *may* be given for relocation, medical or compassionate grounds, at the Board's discretion.
- Refunds due to injury *after* November 1st will be provided upon receipt of a letter from the player's medical doctor, noting the date of the injury. Notification of injury must be received within seven (7) days of the date of injury. Any approved refunds from the date of the injury will be pro-rated less a \$50 administration fee.

• Refunds due to medical reasons other than injuries will only be considered by the LMHA Board of Directors upon *written* request, supported by a letter from the player's medical doctor. Notification of withdrawal to the Registrar must be received within seven (7) days of the date of Physician's letter. Any approved refunds from the date of the doctors letter will be pro-rated less a \$50 administration fee.

